

Kristy Whanarahardja (Kris)

Last update: July 2026

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PERSONAL INFORMATION

Name : Kristy Whanarahardja (Kris)
Birth Date : 15 January 1974
Gender : Male
Nationality : Indonesian
Residence : South Tangerang, Indonesia (near Jakarta, Indonesia)
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Phone : By request via email



Experienced specialist in strategic business, IT operations, digital transformation projects in retail and F&B management, warehouse & supply chain management, CRM & customer loyalty management, GPS/IoT telematics, automotive.

Specialties: information technology, retail & F&B management, supply chain & warehouse management, CRM, loyalty management, business analytics, ERP software solutions, GPS telematics, digital transformation, system integration, IT strategic planning, business process, data integration, data analytics, business intelligence, project management, solutions architect, consulting, IT operations.

QUALIFICATIONS SUMMARY

- Have **32+ years of worldwide experience** in IT project consulting, IT operations, complex system implementation and integration in **Asia, Europe, Middle East, and Central America**.
- Have **20+ years of managerial experience** as CEO, Group Head IT, project director, IT manager, program & project manager, product development lead.
- Have total **24+ years of experience in retail, supply chain (SCM), customer loyalty (CRM)** business industries; plus years in automotive, telematics, F&B, beauty care, health care, securities, education, and utilities business industries.
- Have total **24+ years of functional and technical experience in various systems & products** such as Teltonika GPS devices, Aldata/SymphonyRetail GOLD, WMS, Engage loyalty; Odoo ERP, POS, e-Commerce, Pentaho Data Integration, Zoho Analytics, etc.
- Excellent end to end **business process knowledge** in retail, merchandising, purchasing, invoicing, sales/POS, warehousing, inventory, supply chain, CRM, customer loyalty, e-Commerce, digital marketing, and logistics.
- Had done PMI **Project Management Professional (PMP)** training.
- Have **excellent skills/knowledge** in systems integration, data migration, business intelligence, analysis, design, platform development, project management, business process.
- Have excellent **analytical/problem-solving skills, self-initiative** and fast to learn new skills/technologies, resourceful, committed, and smart-worker. Able to **coordinate and communicate** with stakeholders, superiors, team, peers, and third parties.
- Able to communicate in Bahasa Indonesia (native), **English** (fluent) and **French** (basic).

EMPLOYMENT & PROFESIONAL SERVICES HISTORY

2025 - now Independent Business Consulting & IT Project Management

Helping companies and decision makers to adapt digital transformation, create strategic IT plan, improve business process, implement business data insights, lead development, and orchestrate end-to-end IT projects implementation that connects the business and technology.

Roles: Independent Strategic IT Business Consultant

2021 - 2025 Nomura Research Institute (NRI) Indonesia, Jakarta, Indonesia

NRI Indonesia is a Japanese IT consulting company, part of NRI Global (Japan), delivering digital transformation, system development, system consulting, AI data analytics, and project management services to Japanese companies in Indonesia.

Roles: Independent Senior System Consultant & PMO, Digital Product Architect

2014 - 2021 RISE Solutions, Jakarta, Indonesia

RISE Solutions is a business consulting and Information Technology solutions company delivering integrated retail, supply chain, marketing, customer engagement, and business analytics solutions.

Roles: Founder, Chief Executive Officer (CEO) & Chief Technology

2009 - 2014 TBS Group / The Body Shop Indonesia, Jakarta, Indonesia

TBS Group is a group of companies in retail and hospitality industries. Entities: The Body Shop, Centro department stores, KemChicks supermarket, PS/M2 fashion, F Fashion, Luley hotels, Santika Bintaro hotel.

Roles: Group Head of Information Technology

2006 - 2009 KOL Corporation, Dubai, United Arab Emirates

KOL Corporation is a multinational IT consulting company with projects in Middle East and South Asia.

Roles: Project Director, Consultant – Retail IT Solutions

2005 - 2006 Carrefour (Cencar Ltd group), Bangkok, Thailand

Carrefour is one of the biggest retailers in the world.

Roles: Application Specialist/Technical Designer (Marco Polo Asia project).

2004 - 2005 Fu-com International / Géant hypermarket (groupe Casino)

Fu-com is an international retail company group in the Middle East. Entities: Géant hypermarket (Bahrain), Lastchance supermarket (Bahrain), Géant hypermarket (Dubai), Lemarché supermarket (Dubai).

Roles: Group IT Manager.

Assignments:

03/2004 - 01/2005 Fu-com International/Géant hypermarket, Manama, Bahrain

02/2005 - 07/2005 Fu-com International/Géant hypermarket, Dubai, United Arab Emirates

1998 - 2004 SDI Technologies / Soltius

SDI Technologies is a multinational IT consulting and system integrator company with many projects worldwide.

Roles: Software Engineer, Project Leader, Technical Manager, and System Analyst.

Assignments:

04/1998 - 03/2001 SDI Technologies, Jakarta, Indonesia

03/2001 - 02/2002 SDI Technologies, Paris, France (outsourced to Aldata Solutions SA)

03/2002 - 02/2004 SDI Technologies, Jakarta, Indonesia

Achievement: Best Employee of the Year 1999-2000

1993 - 1998 PT. Netway Utama, Jakarta, Indonesia

Netway is an IT consulting company with many government-related projects.

Roles: Software Engineer, Consultant, Project Leader, and IT Assistant Manager

EDUCATION & TRAINING

2009 PMI Project Management Professional (PMP) training, Dubai, United Arab Emirates

1993 - 1997 Sekolah Tinggi Teknologi Indonesia (STTI), Bandung, Indonesia

Bachelor's Degree in Information Technology

1992 - 1995 Pendidikan Aplikasi Teknologi Informatika (PATI) - Politeknik ITB, Bandung, Indonesia

Advanced Diploma in Information Technology

PROFESSIONAL EXPERIENCES

Project	Business process management, digital transformation, business data analysis
Time Span	November 2025 - Current
Role	Independent Strategic IT Business Consultant
<i>Business consulting, strategic IT planning, business process assessment & improvement, digital transformation, business data analysis.</i>	
Clients: Engineering company, Retail/F&B company.	

Project	Telematics (GPS tracking) system development & data analysis
Time Span	July 2021 – October 2025
Technologies	Teltonika telematics (GPS trackers & sensors), Google Analytics, Slack, Figma, PowerBI
Role	Independent Senior IT Consultant
<i>Business consulting, project management, system development, and data analysis of telematics (GPS tracking) platforms of Mitsubishi Fuso commercial vehicles for brand principal, customers (vehicle owners), dealers, leasing companies, and insurance companies.</i>	
Clients: Mitsubishi Corporation group of companies: Kriama Yudha Tiga Berlian Motors, Dipo Star Finance (DSF), Tokio Marine Insurance (TMI), and business partners & end-customer companies from various industries (logistics, mining, plantation, government, etc).	

Project	Retail, supply chain, CRM/Loyalty systems. Marketing planning & business analytics.
Time Span	March 2014 – June 2021
Technologies	Pentaho Data Integration, Microsoft SQL Server, SymphonyRetail Engage, Zoho Analytics, Odoo, Facebook/Instagram Ads
Role	Founder, CEO, Chief Technology
<i>Business consulting and implementation of various software platform and multi systems integration to POS, business analytics, e-commerce, digital marketing tools. Includes business & marketing planning, project management.</i>	
Clients: The Body Shop Indonesia, Monoprix France, Lino & Sons jewelry, IndoDental clinics, Rayendra clinics, Inara Kulina F&B group.	

Project	Retail, supply chain, warehouse ERP management systems; e-Commerce system; CRM/Loyalty system
Time Span	December 2009 – February 2014
Technologies	SymphonyRetail GOLD, SymphonyRetail WMS, Oracle 10g/11g, SQL, PL/SQL, Java, Pro*C, Unix/Solaris, Windows, Pentaho Data Integration, Actuate BIRT, Microsoft SQL Server, Microsoft SSAS, SAP hybris
Role	Group Head of Information Technology
Implementation and operations of Aldata GOLD Retail software and multi systems integration to POS, warehouse systems, finance systems, and data warehouse. Includes IT planning, project management, business models, business rules, and supply chain integration. Designer of advanced consignment management. Solution architect of e-Commerce and CRM/Loyalty projects.	
Group entities: The Body Shop Indonesia, Centro department stores, KemChicks supermarket, PS/M2 fashion, F Fashion, Luley hotels, Santika Bintaro hotel.	

Project	G.O.L.D. Central/Shop – Retail & supply chain ERP software
Time Span	August 2006 – July 2009
Technologies	Oracle 9i/10g, SQL, PL/SQL, Java, Eclipse, Pro*C, Unix/AIX/Solaris, Windows
Role	Project Manager/Director, Functional/Technical Consultant
Implementation of Aldata GOLD Retail software (aldata-solution.com) and multi systems integration to POS, Symbol PDT, Avery weight scale, Symbol price checker, Zebra label printer, warehouse systems, finance systems, and data warehouse. Includes IT planning, project management, business models, business rules, and supply chain integration. Includes specific developments for product batch management, Point Of Sales system, Price Checker application, After Sales Service application.	
Clients: Géant Hypermarkets (Saudi Arabia), GSL Distribution (Saudi Arabia), Best Electronics (Saudi Arabia), Easy Discount Stores (Saudi Arabia), Apollo Pharmacy (India), Worldmart Hypermarket (UAE), Choithram group (UAE), Alshaya group (Kuwait).	

Project	Marco Polo Asia Zone, Bangkok, Thailand
Time Span	August 2005 – July 2006
Technologies	Oracle 9i, SQL, PL/SQL, Java, C/Pro*C, Unix/AIX, Windows
Role	Application Specialist, Technical Designer (Build & Integration)

Inventory system migration from Pacific4 to G.O.L.D Central/Shop v5.0 retail application, integrated with other legacy enterprise systems (POS, scale, HHT, finance, data warehouse, WMS) across 7 countries in Asia.
 Designer and developer of Data Extraction & Consolidation Tools (DIONE), a data warehouse with automated subscription-based reporting tools.

Project	G.O.L.D. Central/Shop – Retail software, Fu-com, Dubai, United Arab Emirates
Time Span	March 2004 – July 2005
Technologies	Java, C/Pro*C, Oracle 9i, SQL, PL/SQL, BusinessObjects, Symbol PocketPC, Unix/Solaris, Windows
Role	IT Manager (corporate), Functional/Technical Consultant, Trainer
Fu-com implements G.O.L.D. Central/Shop v5.0 (aldata-solution.com) as its back office retail management software, which is integrated to IBM POS, Symbol PDT, Avery weight-scale, and Easy accounting systems. Group entities: Géant hypermarket (Bahrain), Lastchance supermarket (Bahrain), Géant hypermarket (Dubai), Lemarché supermarket (Dubai)	

Project	Transport-Freight Management System (TMS-FMS), PT Indomarco Adi Prima, Jakarta, Indonesia
Time Span	August 2003 - February 2004
Technologies	C#.NET, SQL, ADO.NET, .NET Framework 1.1, MS Visual Studio .NET 2003, MS SQL Server 2000, Windows, Manhattan Associates' WMS (Warehouse Management System)
Role	Technical Project Leader, System Analyst
Indomarco, an Indofood group, is a third party logistics (3PL) company, serving principals' business needs of goods distribution, storing, and logistics. Linked with ERP system and WMS, the TMS-FMS is an end-to-end enterprise application to fulfill Indomarco business requirements of transportation, distribution, logistics, and costing. The application contains order processing, transportation scheduling and tracking, load planning, route planning, costing, distribution, and invoicing management.	

Project	G.O.L.D. Central/Shop – Retail software, Aldata Solutions, Paris, France
Time Span	March 2001 - February 2004
Technologies	Java, C/Pro*C, Oracle 8i, Oracle Developer/2000, SQL, PL/SQL, XML, Oracle XDK (XSQL), Apache Tomcat, Ewesoft VM/SDK, Unix/AIX/Solaris, Windows, Pocket PC
Role	Technical Project Leader, Software Consultant, Software Engineer, Trainer
Aldata Solutions (aldata-solution.com) is a multinational company with its G.O.L.D. Central/Shop v4.8 and G.O.L.D. e-Retail, retail/stock/logistics management software. Clients: Casino/Géant supermarkets (Poland), GrandVision optics (Europe), ARTES (France), GEHE Lloyds pharmacy (UK), The Club Store hypermarket (Indonesia), and Valu\$ one-priced shops (Indonesia). Includes specific additional development of Gondola Orders and PDA-based application for in-store/in-warehouse activities.	

Project	SuperSiswa - Indonesian education internet portal & e-learning software, PT SuperSiswa DotCom, Jakarta, Indonesia
Time Span	June 2000 - March 2001
Technologies	J2EE, MySQL, Java, Apache Tomcat, SQL, HTML, RedHat Linux 6.2
Role	Technical Manager, System Analyst
SuperSiswa is an Indonesian community-based education Internet portal for high school and college/university students, teachers/lecturers, and parents. Linking with many partners such as education institutions, universities, colleges, schools, and certification institutions, it offers online study (e-learning), e-certification, information, latest educational news, online consultation on study abroad, etc.	

Project	GenerationBac - French education website, B2L, Jakarta, Indonesia (www.generationbac.com)
Time Span	May 2000
Technologies	Active Server Pages (ASP), ASP components, MS SQL Server 7.0, HTML, Windows
Role	Project Leader, Web Designer, Database/System Administrator
GenerationBac is a French education Internet portal for teenagers, offering information to study in France. It also offers online baccalaureate exams for many subjects. The project is an offshore/remote development, which is done in less than 3 weeks, with team coordination between the client in France and development team in Indonesia.	

Project	Intranet Business Reports, Freelance Technologies, Jakarta, Indonesia (www.freelance.com)
Time Span	February 2000 - April 2000
Technologies	Lotus Domino/Notes R5, HTML, Windows
Role	System Analyst, Developer

This is an application to monitor and support whole business of FT's internal information system, a system to match freelancers' expertise (CV) with companies' demands. It includes data of freelancers, companies, and sales managers. It also includes matching system, automated CV crawlers, and contract/finance/accounting subsystem. The project is an offshore/remote development, to extend its functionality and reports to be more convenience for managers and freelancers.

Project	Business Viewer - Java applet charts, Freelance Technologies, Cabarete, Dominican Republic (www.freelance.com)
Time Span	January 2000 - February 2000
Technologies	Java (JDK 1.1, Swing), XML, Lotus Domino/Notes R5, Windows
Role	System Analyst, Java Developer
The new version of Business Viewer is a Java applet displaying various business chart diagrams. The data is gathered from Lotus Notes database using a function in the form of XML and processed by an XML parser. The chart can be parameterized for each profiles and level of users (Worldwide Manager, Country Managers, Sales Managers, etc.).	

Project	RWIZ - Report Wizard Application Server, NuvoSoft, Jakarta, Indonesia (www.nuvoSoft.com)
Time Span	November 1999 - December 1999
Technologies	Java (JDK 1.1), MS VisualBasic 5, SQR, Windows
Role	Project Leader, Java Developer
RWIZ is a Java application server, which used for remote report handling, accepts client requests via TCP socket classes and acts upon the command string given. The client itself is built into a component using MS VisualBasic as a library (DLL) for reusability, to be used for various programs. The commands are used for report handling such as running SQR reports (which connects to Peoplesoft databases), download report result file, etc. The project is an offshore/remote development with team coordination between the client in US and development team in Indonesia.	

Project	Business Viewer - Java applet charts, Freelance Technologies, Jakarta, Indonesia (www.freelance.com)
Time Span	August 1999 - October 1999
Technologies	Java (JDK 1.1, Swing), Lotus Domino/Notes R5, CORBA/IIOP, Windows
Role	System Analyst, Java Developer, Domino System Administrator
Business Viewer is a Java applet displaying various business chart diagrams. The data is gathered from Lotus Notes database, utilizing Notes Java and CORBA classes. The chart is using Java Swing classes for the graphical interface and can be parameterized for each profiles and level of users (Worldwide Manager, Country Managers, Sales Managers, etc.). The project is an offshore/remote development with team coordination between the client in France and development team in Indonesia.	

Project	BaseCom - Database Commercials, Julius Baer France, Paris, France (www.juliusbaer.fr)
Time Span	July 1999 - August 1999
Technologies	Sybase Adaptive Server Enterprise 11.5, Sybase SQL Anywhere 5.5, PowerBuilder 6.5, Windows
Role	Developer
This application handles stock trading data, and was created to help user enter the trade transactions, to provide reports, and to maintain data transfers, which handles large transaction data volume (15000 transactions per day). Had responsibilities in development and migration of application from to new database (Adaptive Server). Also had done Year 2000 millennium bug problem solutions for Y2K compliant.	

Project	Prototype of web-based Customer Billing Information System (GIRAFE), Govt.-owned telecom company PT Telkom, Jakarta, Indonesia
Time Span	June 1999 - July 1999
Technologies	Oracle Web Application Server 3.0, Oracle Server 7.3, PL/SQL, Sybase PowerDesigner, Windows
Role	Web Developer, Database Administrator
To create a prototype of web-based information retrieval for Oracle-based Customer Billing Information Systems (GIRAFE) made by Sofrecom France Telecom for PT Telkom Indonesia. Had responsibilities in applying a multi-level security for application front end (online billing statements). These are White Pages, Basic Bill, and Bill Details.	

Project	Inventory Control, PT Sulindafin (Shinta Group), Tangerang, Indonesia
Time Span	March 1999 - June 1999
Technologies	Oracle 8, PowerBuilder 6.5, Sybase Power Designer, Windows
Role	Project Leader, System Analyst, Developer, Database Administrator
To fulfill PT Sulindafin requirements to manage and control its inventory and warehouse. This application is a migration from previous DOS-based application created using Clipper under Novell NetWare server. Had done also Year 2000 millennium bug problem solutions for Y2K compliant.	

Project	PICADOR - Securities/Stock Brokerage Management System
Time Span	April 1998 - March 1999
Technologies	Oracle 7.3, PowerBuilder 5, Sybase S-Designor, Windows, Sun Solaris
Role	Developer, System/Database Administrator
PICADOR is a front and back office securities/stock trading management software. Had done also Year 2000 millennium bug problem solutions for Y2K compliant.	

Project	Information System Master Plan, Govt.-owned electricity company (PLN), Jakarta, Indonesia
Time Span	January 1998 - March 1998
Technologies	Oracle 7.3, Sybase S-Designor, MS Visual Basic, MS Access, Windows, Digital Unix
Role	Developer, Data Migration Engineer
To create small-scale application/system of Customer Information System which was intended for training purposes. Other major task was data migration from previous system, which had been reverse-engineered, to the new system.	

Project	Foods Information System IV (SIPADU IV), Ministry of Food Affairs, Jakarta, Indonesia
Time Span	July 1997 - December 1997
Technologies	Sybase SQL Anywhere 5.x, PowerBuilder 5, Cognos Powerplay, Windows
Role	Project Leader, System Analyst, Designer/Developer, Database Administrator
Three Indonesian government institutions (Ministry of Food Affairs, Statistics Bureau, and Ministry of Agriculture) cooperated to continue Foods Information System projects, which was implemented into application system. Created one query interface in the application, based on 89 commodities, 27 provinces, 10 years data span (1988-1997), and multi-dimensional report types.	

Project	Inventory Systems, Govt.-owned Logistics Affairs Bureau (Bulog), Jakarta, Indonesia
Time Span	July 1996 - June 1997
Technologies	Sybase SQL Anywhere 5.x, PowerBuilder 5, Sybase S-Designor, Windows
Role	Project Leader, System Analyst, Designer/Developer, System/Database Administrator
To fulfill Logistics Affairs Bureau requirements to manage and to provide reports on its property inventory such as office equipment, vehicles, and land/building properties.	

Project	Multimedia Presentation on Ditkesad Profile, Health Division of Indonesian Army, Jakarta, Indonesia
Time Span	March 1996 - June 1996
Technologies	Macromedia Director, Adobe Premiere, Adobe Photoshop, MS PowerPoint
Role	Designer/Developer
To present Health Directorate profiles and its activities in three presentation model: interactive (using Director), movie-clip (using Adobe Premiere) and slide-show (using MS PowerPoint). I had responsibilities in developing movie-clip and slide-show version of the presentations.	

Project	Reporting Information System on Accounting, Govt.-owned Logistic Affairs Bureau (Bulog), Jakarta, Indonesia
Time Span	July 1995 - February 1996
Technologies	Watcom SQL 4.x, Novell NetWare PowerBuilder 4, ERwin/ERX, Windows
Role	Project Leader, System Analyst, Designer/Developer
To fulfill Logistics Affairs Bureau requirements to provide presentable accounting reports (journal, balance sheet) from existing accounting reports.	

Project	Customer Billing Information System, Govt.-owned Water Company, Surabaya, Indonesia
Time Span	August 1994 - June 1995
Technologies	Borland C/C++, Sequiter CodeBase, xBase database, Novell NetWare
Role	Developer
This application was developed using Borland C/C++ as the application development tools and Sequiter CodeBase, consists libraries to provide access from C/C++ application to xBase database across multiple Novell NetWare servers.	

Project	Foods Information System I (SIPADU I), Govt.-owned Logistic Affairs Bureau, Jakarta, Indonesia
Time Span	August 1993 - July 1994
Technologies	Informix SE 4.x, Informix 4GL, SCO Unix OpenServer
Role	Developer
To provide consistent data & parameterized multi-dimensional reports of 69 food and agriculture commodities in 27 provinces among four Indonesian government institutions (Logistic Affairs Bureau, Ministry of Food Affairs, Statistics Bureau, and Ministry of Agriculture).	